



Parking Service Review

Westmorland and Furness Council is reviewing parking services, and we would love to hear from you. This survey should only take a few minutes to complete and will help us shape service in the future.

Privacy and Data Use Statement

Your responses will be kept **confidential** and used only to help improve parking services in Westmorland and Furness.

We do not collect any personally identifiable information unless you choose to provide it. All data will be stored securely and reported in a way that does not identify individual respondents.

Participation is completely voluntary and you may stop the survey at any time. Responses will only be used by Westmorland and Furness Council (or its appointed partners) for analysis and service planning purposes.



Thank you for taking the time to share your views. This short survey will help us improve parking services in Westmorland and Furness for residents, businesses, and visitors.

1. What is your connection to Westmorland and Furness? (Please select all that apply)

Resident	<input type="checkbox"/>	Visitor	<input type="checkbox"/>
Business owner/operator	<input type="checkbox"/>	Delivery driver/transport service provider (e.g. taxi driver)	<input type="checkbox"/>
Employee of a business based here	<input type="checkbox"/>	Other (please specify):	<div style="border: 1px solid black; height: 40px; width: 250px;"></div>

2. How often do you use parking facilities in Westmorland and Furness?

Daily	<input type="checkbox"/>	Several times a week	<input type="checkbox"/>	Weekly	<input type="checkbox"/>
Occasionally	<input type="checkbox"/>	Rarely	<input type="checkbox"/>		

3. What types of parking do you typically use? (Select all that apply)

On-street parking	<input type="checkbox"/>	Blue Badge/accessible parking	<input type="checkbox"/>
Council-operated car parks	<input type="checkbox"/>	Private car parks	<input type="checkbox"/>
Other (please specify):	<div style="border: 1px solid black; height: 100px; width: 600px;"></div>		

4. How would you rate the following aspects of parking in Westmorland and Furness Car Parks? (1 = Very Poor, 5 = Excellent)

	1	2	3	4	5
Availability of spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordability/pricing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease of payment (e.g., machines, apps)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Signage and information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enforcement and fairness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness and safety of car parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What challenges, if any, have you experienced with parking in the area?

6. What improvements would you like to see in parking services?

7. Any other comments or suggestions?

About you

These questions help us understand who is responding and ensure a broad range of views are considered. All questions are optional and confidential.

8. What is your age?

Under 18 ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐
 45-54 ☐ 55-64 ☐ 65+ ☐ Prefer not to say ☐

9. What is your gender?

Male ☐ Female ☐ Non-binary ☐ Prefer not to say ☐

Prefer to self-describe

10. Do you consider yourself to have a disability?

Yes ☐ No ☐ Prefer not to say ☐

11. How would you describe your disability/ long-term health condition?

No disability	<input type="checkbox"/>	Perception of Physical Danger	<input type="checkbox"/>
Autism	<input type="checkbox"/>	Personal, Self Care and Continence	<input type="checkbox"/>
Behavioural and Emotional	<input type="checkbox"/>	Progressive Conditions and Physical Health (such as HIV, cancer, multiple sclerosis, fits etc)	<input type="checkbox"/>
Hearing	<input type="checkbox"/>	Sight	<input type="checkbox"/>
Learn or understand (Learning Disability)	<input type="checkbox"/>	Speech	<input type="checkbox"/>
Manual Dexterity	<input type="checkbox"/>	Other	<input type="checkbox"/>
Memory or ability to concentrate	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
Mobility and Gross Motor	<input type="checkbox"/>		

Prefer to self-describe

12. What is your postcode or nearest town/village?

Thank you for taking part in the survey - your feedback will help shape the future of parking in Westmorland & Furness.